

2011-47-W/S - Protest

230961

Easterling, Deborah

SR 2011-238-41

0062711

230608

**From:** Frank Graziani [mailto:frankgraziani.com]  
**Sent:** Friday, June 24, 2011 1:22 PM  
**To:** Contact  
**Subject:** PSC Website Comments:

Sir or madam

Please see my withdrawal statement below in regards to my complaint of Carolina Water Service.

Please let me know of any questions.

Thank you

Frank Graziani

Mr. Graziani –

I apologize that I initially advised you to send your statement withdrawing your complaint about the tree removal issue to me – I have since been advised by the ORS legal staff that you should send the statement to the PSC. The PSC's e-mail contact address is [contact@psc.sc.gov](mailto:contact@psc.sc.gov). The PSC will issue a directive/order dismissing the complaint hearing scheduled for July 19<sup>th</sup> after receiving your statement.

Thank you -

*April Sharpe*

Manager, Consumer Services  
SC Office of Regulatory Staff  
1401 Main Street  
Columbia, SC 29201  
Telephone: (803) 737-5252  
Toll Free: (800) 922-1531  
Fax: (803) 737-4750  
[asharpe@regstaff.sc.gov](mailto:asharpe@regstaff.sc.gov)

RECEIVED

JUN 27 2011

PSC SC  
MAIL / DMS

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**From:** Frank Graziani [mailto:frankgraziani@yahoo.com]  
**Sent:** Friday, June 24, 2011 11:22 AM  
**To:** Sharpe, April  
**Subject:** Re: complaint re: tree involving Carolina Water Service

Mrs. Sharpe,

Thank you for your message attached.

As we spoke, I confirm that, subsequent to my complaint submitted, that the tree has been removed. Therefore, I withdraw my complaint concerning the tree removal.

I still desire the history of poor customer service provided by CWS on this matter to be considered by the Commission in their decision on CWS' rate increase; and, appreciate information on how to properly make it part of the hearing procedures.

I hope this is helpful, please let me know of any questions.

Frank Graziani

On Jun 24, 2011, at 10:05 AM, "Sharpe, April" <[asharpe@regstaff.sc.gov](mailto:asharpe@regstaff.sc.gov)> wrote:

Mr. Graziani –

Thank you for your time this morning – you can send your statement withdrawing your complaint regarding the tree removal that involved Carolina Water Service (“CWS”) to my email address: [asharpe@regstaff.sc.gov](mailto:asharpe@regstaff.sc.gov)

I will follow-up with answers to your questions about:

- notification from the Public Service Commission (“PSC”) that the hearing is canceled after they receive the statement that you have withdrawn the complaint
- have the PSC to receive and post your initial complaint as a “protestant” against CWS’ request for a rate increase

*April Sharpe*

*Manager, Consumer Services  
SC Office of Regulatory Staff  
1401 Main Street  
Columbia, SC 29201  
Telephone: (803) 737-5252  
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Frank Graziani

Butler, David

From: Scott Elliott [sellott@elliottlaw.us]  
Sent: Tuesday, June 28, 2011 3:36 PM  
To: Butler, David  
Cc: Edwards, Nanette; Jeffrey Nelson; 'Terreni, Charles L.A.'; 'Steve Lubertozi'; Patrick Flynn  
Subject: Docket No. 2011-238-WS, Frank Graziani v. Carolina Water Service, Inc.

This firm represents Carolina Water Service, Inc. in connection with the above captioned complaint. By email dated June 24, 2011, Mr. Graziani withdrew his complaint against Carolina Water Service. Carolina Water Service has no objection to Mr. Graziani's withdrawing his complaint. Further, without admitting any allegation therein, Carolina Water Service has no objection to allowing Mr. Graziani's comments in his complaint concerning Carolina Water Service's application for rate relief to be entered in Docket No. 2011-47-WS and adding him as a Protestant.

If you, Mr. Graziani, or counsel have questions, please feel free to contact me.

Scott Elliott  
Elliott & Elliott, P.A.  
1508 Lady Street  
Columbia, SC 29201  
803-771-0555 (P)  
803-771-8010 (F)  
[selliott@elliottlaw.us](mailto:selliott@elliottlaw.us)

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